

# ENTERTAINMENT ON TV BEDSIDE UNITS



The one with  
the remote



Contact us

0345 414 1234

# What's Free?



Freeview TV channels from 6am to 12pm everyday.

Freeview TV channels from 7am to 9pm for children everyday.



Unlimited free 2 minute calls to 07 numbers.

Free calls to 01, 02 and 03 numbers.



A selection of free radio channels including hospital radio.

## 24/7 Help Service

Call us on **0345 414 1234**



# Premium Entertainment

**MOVIES\***  
More than 50  
available

**FREEVIEW TV  
Channels**  
Adults - After 12pm  
Children - after 9pm

**SKY SPORTS\***  
Premium  
Channels

**\*Available as an Add-On Feature.**  
Services are subject to availability  
on each Hospital site, please  
contact the Customer Care team to  
discuss.

# Premium Prices

1 Day:

TV & Movies  
£9.90

Sky Sports  
£10

TV  
£7.90

3 Day:

TV & Movies  
£24.90

Sky Sports  
£20

TV  
£19.90

**Hospedia Bedside Units are under the  
leadership of WiFi SPARK**

# Kids Prices

1 Day:

TV &  
Children's  
Movies  
£5

3 Day:

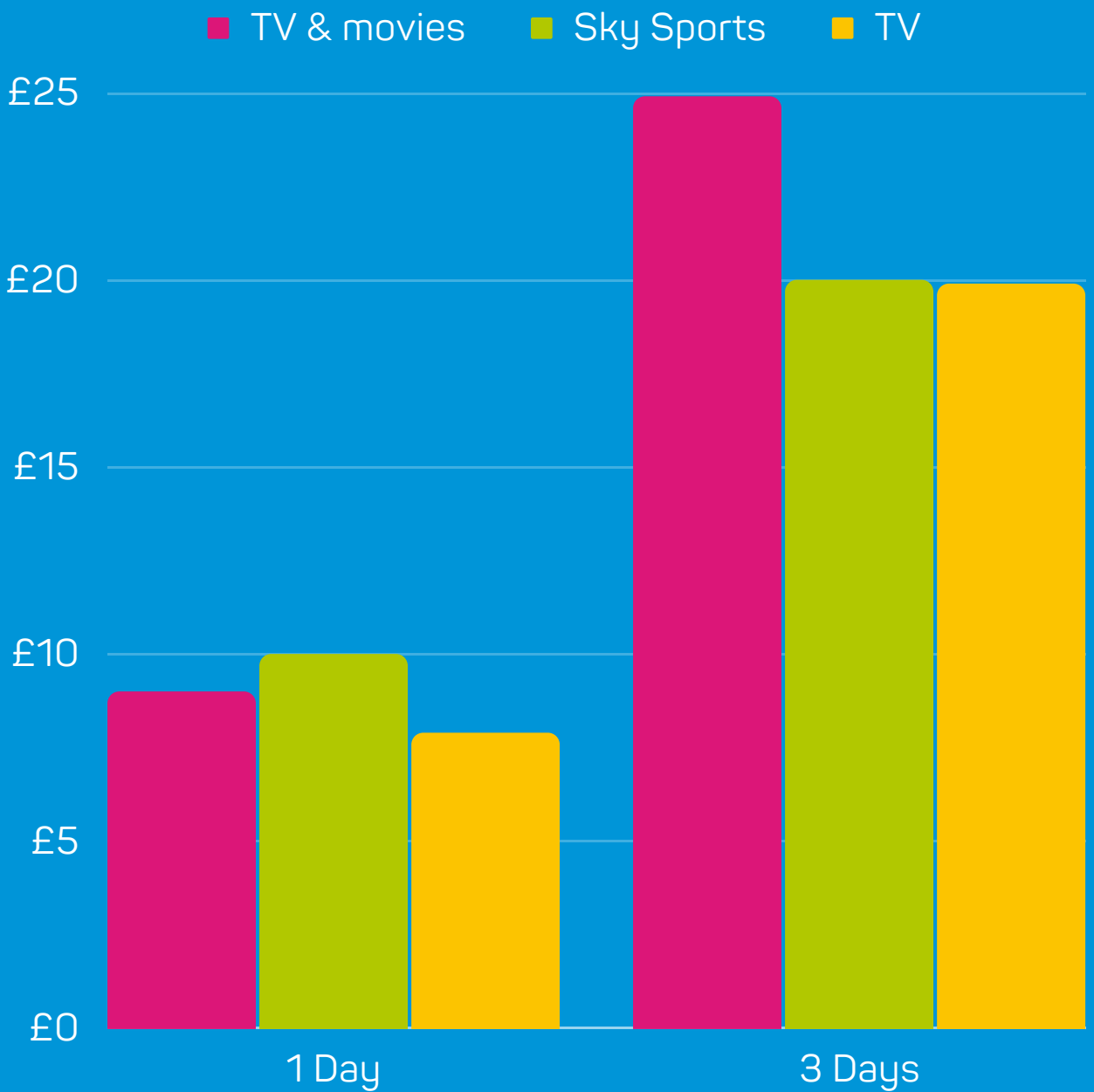
TV &  
Children's  
Movies  
£10

5 Day:

TV & Children's Movies  
£15

If looking for Parent Movies, please contact the Customer Care team on **0345 414 1234** to discuss

# Premium Prices

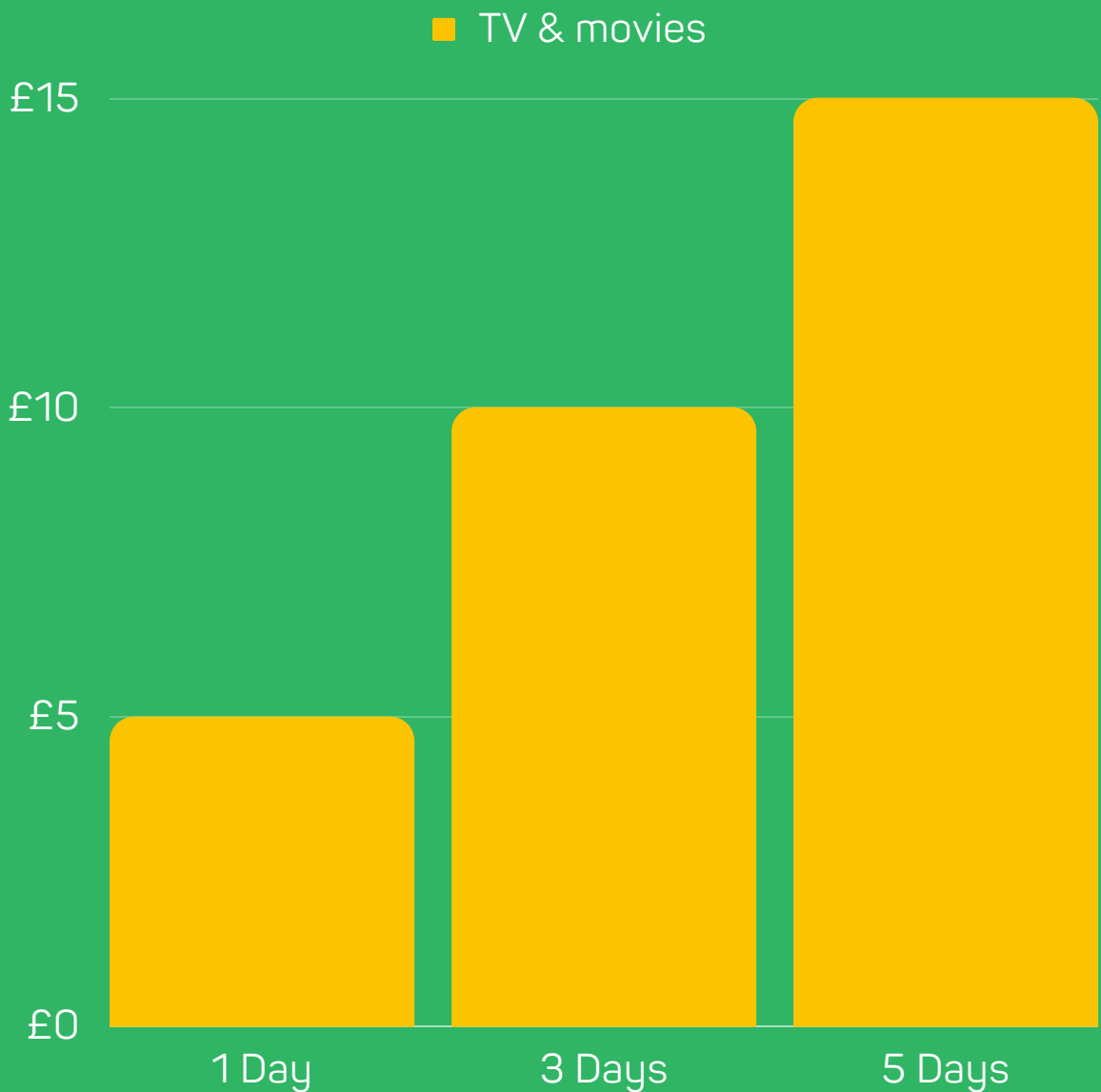


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# Kids Prices



**Our goal is to move away from patient pay to free at end use. We have a three year plan to make patient entertainment free.**

# Friends & Family

Purchase \*longer stay television packages.

- 7 days
- 14 days
- 30 days

With our Customer Care team using any major debit/credit cards.

## Free automated text

Once set up, this will inform friends & family about which hospital you are currently staying in, and your bedside telephone number to contact you on. When they call this number, they will be charged 13p per minute. Some network providers will add on their own charge to this.

**\*Longer stay packages are better value.**



# How to Purchase

1. Through the bedside TV screens
2. Calling our Customer Care team on 0345 414 1234

**Information needed when calling:**

Patient's name, date of birth, bedside location within the hospital, and the bedside telephone number (starts with 087).

**Please note: All bundles run on a continuous basis. I.e. if you start a 1 Day TV and Movies Bundle at 10am today it will expire at 10am tomorrow.**

# Here to Help

We hope this information has been of benefit.

Please do not hesitate to contact our 24/7 Customer Care team on 0345 414 1234 if you any enquiries.

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